

HOW TO REPORT ROAD ISSUES TO VDOT

I was unaware of the procedures to report pot holes or road issues until recently. I would like to share the procedure for those who have issues they would like addressed.

The name and phone number for our area representative is Lynne Keenan at 540-899-4300, if busy, you can stay on the line and talk to any available customer service representative.

You will need your address or the nearest address of the area of the road you are concerned with. For example: The entrance to our subdivision is Piedmont Hills and Royal Oaks Drive.

They will take your information and issue a work order number, which once received, you can track the progress at (<https://my.vdot.virginia.gov/>)

Please be patient for the process is slow, as you can imagine, with all the requests received.

Sincerely,

Dan Hampton